## **Quality Policy**

We offer flexible executive implementation power.

Nordic Interim offers solutions for our clients' needs, based on solid competence and a long experience of leadership. Our customers turn to us in situations when they need qualified managers and experts who at short notice can operationally implement strategies and action plans and thereby create lasting results. This applies in situations where a key role is vacant and needs to be filled as soon as possible, when a process, function or business unit must be improved, when a radical change of the company or organization must be carried out or when a company or organization is in serious crisis.

Our mission and vision are to deliver the right solution for each business-critical challenge through our own expertise, competence, and experience, in collaboration with the best interim managers on the market and a global network. Nordic Interim's goal is to deliver quality that meets our customers' expectations. Our work is based on our core values – Sustainability, Simplicity, Team spirit, Ambition, and Innovation.

Specifically, this means, among other things:

- We act to solve our customer's problem/challenge. Not just providing a resume of an available resource.
- We always try to find the best available resource for an assignment.
- We ensure that we have understood the challenge our customer has, what the solution should look like and what ideal profile a person for the assignment should have.
- We follow up on the assignments to ensure that results are achieved.
- We facilitate knowledge transfer between the Interim Manager and our combined Alumni's experience and knowledge if necessary.
- We follow a high level of confidentiality and ethics.
- We do not undertake assignments that may lead to conflicts of interest between client companies within the same industry.
- We treat our Interim Managers with the same respect as we treat our clients.
- We meet the requirements that our stakeholders place on us.

By working based on the philosophy of continuous improvement (where we continuously identify ideas for improvement), and with clear routines regarding preventive and corrective measures, we ensure that we achieve our quality goals.

Stockholm, 2 October 2023

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